

Visitation Guidelines – The Frick Pittsburgh

The Frick Pittsburgh welcomes all visitors and invites everyone to enjoy the museums and grounds in a safe, respectful, and courteous manner. The following guidelines are in place to ensure that every visitor has an exemplary experience here at The Frick Pittsburgh. The Frick reserves the right to refuse service to or remove any visitor who violates the Visitation Guidelines without warning and without refund.

Personal conduct:

- Visitors should be prepared to show issued wristbands or tickets for entry to the museums.
- Appropriate clothing including shoes must be worn at all times. Clothing with offensive graphics or messaging is not permitted.
- Cameras for non-commercial, personal use are permitted and encouraged. Photos are not permitted in Clayton or some temporary exhibitions (will be noted in advance).
- Visitors should maintain a reasonable distance from the art and exhibits, and touching the art and exhibits is prohibited unless otherwise specified.
- Minors under the age of 16 must be accompanied by an adult 18 or older at all times.

The following behaviors are unwelcome at The Frick Pittsburgh:

- Harassment or interference of any kind towards staff, volunteers, or visitors – this includes taking photos or videos of staff, visitors, volunteers without consent.
- Smoking, vaping, use of tobacco or any illicit substance, excessive use of alcohol on the museum's property or grounds.
- Illegal acts, acts of violence or threatening behavior, activity that may be deemed offensive or inappropriate in a public setting.
- Touching or interacting with animals on site – The Frick Pittsburgh is not liable for any injuries caused by negligence arising from interacting with animals on site.
- Possessing weapons of any kind on the museum's property or grounds.
- Leaving children or animals in cars or tethered on property – The Frick Pittsburgh reserves the right to initiate the rescue of children or animals in distress in accordance with Pennsylvania law.
- Vandalism or other behavior that could result in damage to Frick property or grounds.
- The use of bicycles, skateboards, roller skates, wheelies, recreational scooters.
- The use of tripods or stationary camera equipment, drones.
- Unauthorized soliciting and/or distribution of goods or materials.
- Animals, excluding service animals, are prohibited on Frick grounds.
- The use of frisbees, balls, or other sporting equipment.
- The Frick Pittsburgh is not liable for damage to, or loss of vehicles or personal property left in cars, or personal belongings brought onto the property.

The Frick Pittsburgh appreciates cooperation with Visitation Guidelines.